LOVELAND
Housing Authority

Technology Accessibility Statement

We welcome your feedback about the accessibility of Loveland Housing Authority's online services. Please let us know if you encounter accessibility barriers or would like to request assistance.

- All requests are considered on a case-by-case basis, and we will do our best to reply to all communications within two (2) business days.
- Reasonable accommodation or modifications are provided at no cost.
- Accommodation requests that would impose an undue financial, technical or administrative burden to Loveland Housing Authority may not be fulfilled as requested.

In the Workplace
Prospective employees who have been invited to interview for an employment opportunity should work directly with the person arranging the interview.

Commitment
Loveland Housing Authority is committed to providing equitable access to our services to all Coloradans. Our ongoing accessibility efforts work towards being in line with the Rules Establishing Colorado's Technology Accessibility Standards (8 CCR 1501-11).

These guidelines help make technology accessible not only to users with sensory, cognitive and mobility disabilities, but ultimately to all users, regardless of ability.

Our efforts are just part of a meaningful change in making all Loveland Housing Authority services inclusive and accessible. We welcome comments on how to improve our technology's accessibility for users with disabilities and for requests for reasonable accommodation for any of our services.

How We Are Implementing Accessibility

Website Testing and Remediation
- We plan to conduct automated testing of all webpages for accessibility and quality assurance.
- We are looking into contracting with third-party manual testers to provide manual accessibility testing of our websites and applications.
- We plan to test and remediate our digital products in an effort to provide continuous improvement of our sites and applications.
- In addition, we plan to make use of tools such as the Web Accessibility Evaluation Tool (WAVE), Contrast Checker by WebAIM and other automated and manual testing tools.

Training
We provide accessibility training to our staff through annual and ongoing training.

Contact us:
Phone: (970) 667-3232
TOD: (970) 667-3293
E-mail: applicants@lovelandhousing.org